

The following general terms and conditions apply, however regional circumstances and regulations, contractual obligations to suppliers, and matters relating to location, product type and supply logistics may cause these to be varied slightly for specific products, or specific destinations. These amendments and alterations are shown in the Terms And Conditions sections of each web site, and should be read in conjunction with the Terms And Conditions shown below.

- Travel arrangements and prices detailed on our web sites are provided and coordinated by Tornado Marine Fleet Europe Ltd.
- Tornado Marine Fleet Europe Ltd. has taken due care and responsibility to verify and check all information on our web sites as at the time of compilation, however, as some information is supplied by the relevant accommodation & tour/cruise operators in our brochures, it accepts no responsibility for any inaccuracy or misdescription contained in the publications.
- Tornado Marine Fleet Europe Ltd. does not accept responsibility for any change in prices or variation of services as shown, and all services and prices are subject to change without notice.
- Tornado Marine Fleet Europe Ltd. does not accept any liability of whatever nature for the acts, omissions or default, whether negligent or otherwise, of those service providers in connections with your convention pursuant to a contract between them and yourselves and over whom we have no direct control. We do not accept liability in contract or in tort (actionable wrong) for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which are beyond our control, or which are not preventable by reasonable diligence on our part including, but not limited to war, civil disturbance, fire, floods, unusually severe weather, acts of God, acts of Government or of any other authorities, accidents to or failure of machinery or equipment or industrial action.
- It is essential that you check with Tornado Marine Fleet Europe Ltd. for any changes or variations to the information shown on our web sites. This will allow us to advise you of any such changes that we are aware of either before you book your holiday, or prior to your departure.

TERMS AND CONDITIONS OF BOOKING

Deposits: Bookings of \$1000 or less, or bookings travelling within 30 days will be required to pay the full amount at the time of confirmation. Bookings over \$1000 or travelling more than 30 days out will be required to pay a deposit of 30% of the total amount within 5 days after the payment request was sent. Any booking not deposited with us by this time will automatically cancel without notification. We will advise you in writing of these conditions at the time of booking.

Bookings made less than 60 days prior to travel: Bookings made within 60 days of travel require full payment.

Final Payment: Final payment is due 60 days prior to travel date. No vouchers will be issued until final payment is received in our office. , these are shown on the individual pages. We will advise you in writing of these conditions at the time of booking.

Cancellation Policy:

25% payment (75% Refund) if cancelled up to 8 weeks before departure
50% payment (50% Refund) if cancelled 8-4 weeks before departure
100% payment (No Refund) if canceled less than 4 weeks before departure charge.

Amendment Fees: Bookings that have been finalised and documentation issued will incur a fee of \$25 per amendment.

Change Of Itinerary After Holiday Has Commenced: Any alteration or cancellation of services after your holiday has commenced can incur penalties. There is no refund for unused services.

Refunds: All refund requests must be in writing or by email, and made direct to us. Claims must be made within 15 days of completion of travel arrangements. Refunds will not be made for bookings cancelled due to inclement weather or illness, these must be claimed through your travel Insurance.

Reporting of Incidents: Any abnormal incidents including injuries, service problems, cancellation of a service or dissatisfaction must be reported to Tornado Marine Fleet Europe Ltd. Online during the event to allow us an opportunity to rectify the situation or provide assistance.

GENERAL

Validity of Rates: Rates are valid for the dates indicated.

Currency: All rates are quoted in United States Dollars, or as otherwise indicated.

Travel Insurance: It is extremely important that you take out Travel and Dive Insurance. It is ESSENTIAL that this insurance covers you for involuntary cancellation of your holiday including airfare(s). At the time of making the final payment you are agreeing that you have read both the Tornado Marine Fleet Europe Ltd. Terms & Conditions and be aware of the importance of a Travel Insurance.

Accommodation: Accommodation is as specified resort section of our web site. All costs are shown in United States dollars, unless otherwise stated. All rates are subject to change without notice.

Group And Incentive Travel:

When booking 22 pax : 2 pax free of charge

INCLUSIONS AND EXCLUSIONS

Prices DO Include: Full board accommodation, meals (unless specified), dive guides, 12 liter tank, weights, Air, Marine Park and government taxes and any other inclusions as specified in writing on the relevant web pages for each suppliers product.

Prices DO NOT Include: Any costs incurred en route to and from the destination, sea plane transfer, alcoholic beverages, telephone calls, items of a personal nature, and personal services not specified as being included in costs on the relevant web pages for each suppliers product.

WEBSITE COPYRIGHT

The copyright on all original/custom artwork, maps, navigation elements, presentation methods and design elements included in our web sites is held exclusively by Tornado Marine Fleet Europe. Copyright on all descriptive text is held by Tornado Marine Fleet Europe. Copyright on selected photographic images is also held by Tornado Marine Fleet Europe, Kuredu Island Resorts or Komandoo Island Resorts.

Where joint copyright is held over proprietary text or images, Tornado Marine Fleet Europe. reserves the right to pursue all copyright infringements on behalf of the primary copyright holder. Where the copyright for a photographic image is held exclusively by a third party under licence, Tornado Marine Fleet Europe. reserves the right to vigorously protect the copyright of those images on behalf of the third party.

All HTML, CSS and Javascript files used in the Tornado Marine Fleet Europe are declared to be proprietary software product developed for use by Tornado Marine Fleet Europe only, and as such are subject to international intellectual property conventions.

All custom graphics used are declared to be works of art created for use by Tornado Marine Fleet Europe only, and as such are subject to international intellectual property conventions. Image files, HTML, CCS and Javascript documents, and text files are not to be relocated to another server, or duplicated for commercial purposes without the express written permission of Tornado Marine Fleet Europe Ltd.

Please Tornado Marine Fleet Europe Ltd.if you have any further queries about our security, privacy or data handling procedures.

Tornado Marine Fleet Europe Ltd.

Luchthavenweg 81.137
Eindhoven
5657 EA
The Netherlands

Phone: +31 (0)40 235 0054
Fax: +31 (0)40 235 0090

info@tornadomarinefleet.eu
www.tornadomarinefleet.eu

Chamber of Commerce number: 17219067
DUNS number: 489039828